




ANCHORED IN SUCCESS

KEY CONSIDERATIONS FOR AN
ONLINE STUDENT SUPPORT MODEL



advisement


Students have extensive understanding about program requirements, financial commitments, and technology needed.

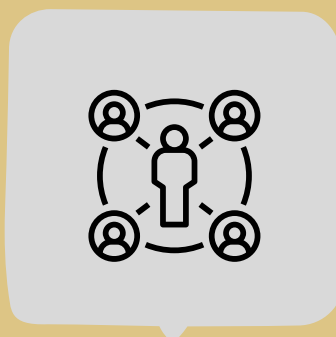
 Students know who to contact with questions.



access


Students are easily able to obtain information to aid in their academic success, and contact experts for further clarification.

 Consider library access, proctoring requirements & course related resources.



community


Create a network of peers at all levels to minimize feelings of isolation. Faculty, student, and staff advisors should be key contributors.

 Blend your on-campus and online environments through intentional programming.



communication


Provide frequent and timely updates to students. Focus on academics, highlights, and future aspirations.

 Consider a website or regular newsletter.



career


Assist students to successfully launch or transition their career path. Offer counseling services when appropriate.

 Broaden your scope to provide professional development opportunities.



well-being

Support the holistic well-being of students. From mental, physical, cultural to financial wellness and everything in between.

 Lean into existing campus resources with a digital lens.

